DDU-100 Series AED Software Verification

To verify the software version your AED is running, perform the following steps.

1. Remove Battery Pack from the AED by pressing the orange release button on the side of the unit (Figure 1).
2. Verify there is no card in the DDC slot (Figure 2).

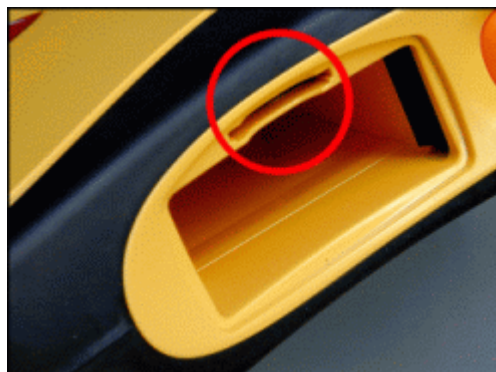Figure 1 – Press the orange release button to eject the battery pack from the AED.

Figure 2 – Verify there is no data card installed in the card slot.

3. Insert the Battery Pack firmly so it locks in place. This will initiate a Battery Pack Self Test (if the test does not start, verify you have a good 9V battery in the Battery Pack). The AED will power itself off after the self-test.
4. After the Battery Pack Self Test completes, turn the AED ON by pressing the ON/OFF button.
5. After the unit begins speaking, press and hold the ON/OFF button until the AED voice prompt reports a "memory card missing" message. This is expected.
6. If the AED is operating with software version 1.202 or greater, the voice prompt will announce the software version (for example, "Version 1 2 0 4"). If no version is announced, the AED is currently running software version 1.201. For the AED to be pediatric capable, the software version must be 1.203 or higher.
7. If you have any questions or concerns about the process contact your Northwest Health and Safety at 1-866-517-8243 or Defibtech Customer Service at (866) 333-4241.